Instructions for cancelling the Deutschland-Ticket in the MVV ticket store

A subscription was automatically concluded with the purchase of the Deutschland-Ticket. A cancellation at the end of the month is possible until the 10th calendar day of the month. The cancellation is easy to do online:

Open the second e-mail you received (subject: your order in the online store). Click on "Cancel subscription" there:

Enter your mail address used in the account as well as your first and last name and click on send data:
Now you will see your subscription, which you can cancel in due time by clicking on "Cancel subscription":

The timely termination will then be confirmed to you directly:

In addition, you will receive a confirmation of cancellation by e-mail.